



National Stock Exchange of India Ltd.

ENIT Mobile APP User Manual for Password Reset and Unlocking

Version 2.0

Procedure for submitting 'Password Reset and Unlocking of NEAT userid' request through ENIT

Software/Hardware requirements:

- Android mobile phones
- ios mobile phone

Access:

- Members should download the application by searching "NSE ENIT Service" from Google play store
- OR Use the below QR code:

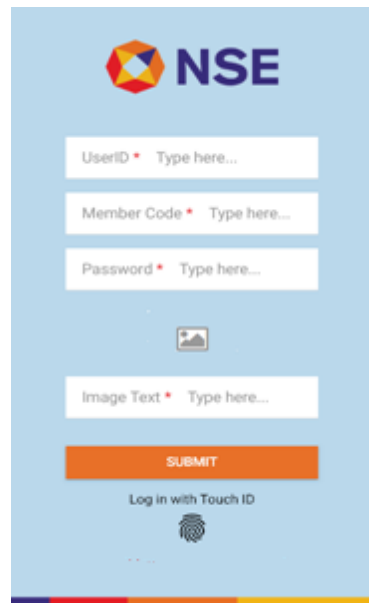


Login Credentials to be used:

All users who are currently authorized to access the above modules through ENIT web application can login through the mobile app with the same login credentials.

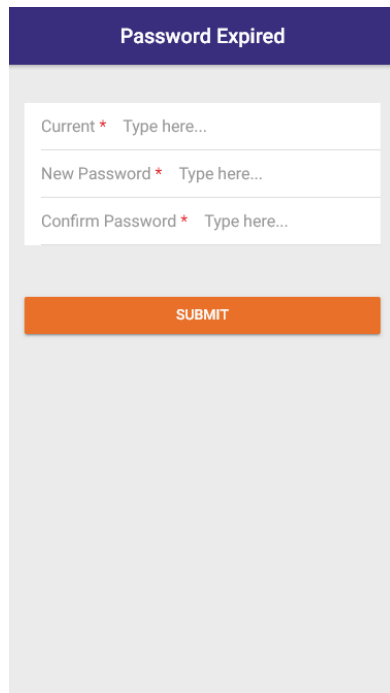
Login to Application

- For user log- in, below screen will be displayed on mobile:



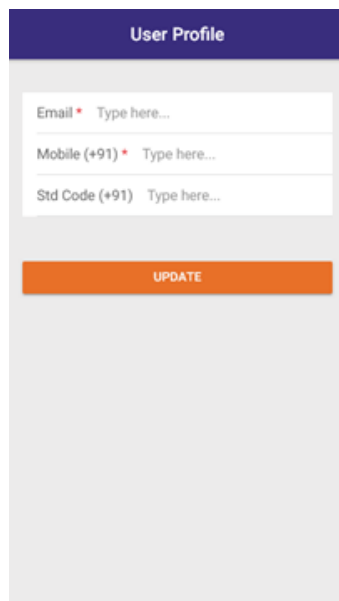
The image shows a mobile app login screen for NSE. At the top is the NSE logo. Below it are four input fields: 'UserID * Type here...', 'Member Code * Type here...', 'Password * Type here...', and 'Image Text * Type here...' (with a small image icon to its left). Below these fields is an orange 'SUBMIT' button. Under the button is the text 'Log in with Touch ID' and a fingerprint icon. At the very bottom, there is a small, partially visible text 'Forgot Password'.

- Login credentials and captcha image to be entered
- Click on “Submit”
- Members can store the login credentials by using the “**Login-in with Touch id**” facility provided. So the next time when the user log’s in then based on the fingerprint login through Touch id, the credentials will be auto populated.
- The user will get the below screen for change of password in the following scenarios:
 - First time user of Member Portal
 - When the user’s password is expired
 - When the Member Admin user has changed / reset the password of the user



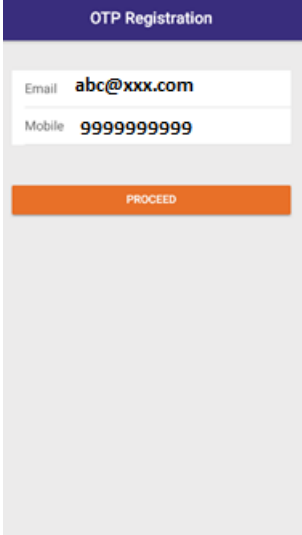
The 'Password Expired' screen features a dark blue header with the title 'Password Expired'. Below the header, there are three white input fields with orange borders, each containing a red asterisk and the placeholder text 'Type here...'. The fields are labeled 'Current', 'New Password', and 'Confirm Password'. At the bottom of the form is an orange 'SUBMIT' button.

- After change of password, the APP login page will be displayed.
- If user mobile number and email address are not registered , user will get 'User Profile' screen as shown below



The 'User Profile' screen has a dark blue header with the title 'User Profile'. It contains three white input fields with orange borders, each with a red asterisk and the placeholder text 'Type here...'. The fields are labeled 'Email', 'Mobile (+91)', and 'Std Code (+91)'. An orange 'UPDATE' button is positioned at the bottom of the form.

- After updating the details, user will logout from application. The APP login page will be displayed.
- After re-login user will get below page for confirmation of email and mobile number.



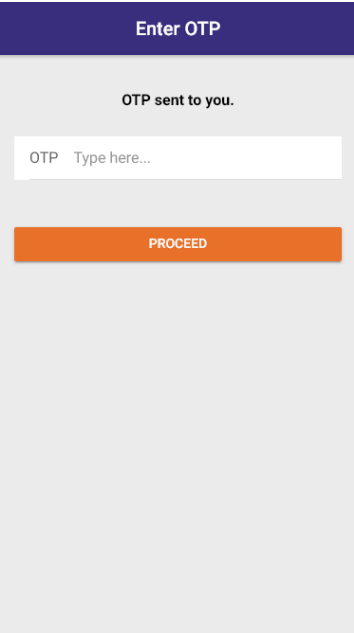
OTP Registration

Email **abc@xxx.com**

Mobile **9999999999**

PROCEED

- When user clicks on proceed button, OTP screen will be triggered.
- OTP will be sent on email and mobile both.
- Member has to enter the OTP on the below screen



Enter OTP

OTP sent to you.

OTP Type here...

PROCEED

- After OTP has been submitted, user will get the home page as below



ENIT Home

 **NSE**

Introducing
ENIT Platform

Welcome Member : |

Pro Request

Next Userid- Pwd/Unlock

Request Status

Password reset and Unlocking:

Members can submit Password Reset and Unlocking of NEAT User ids (Corporate Manager, **Dealer Ids and Branch manager ids**) request through ENIT.

The following request can be submitted through ENIT:

- Digitally submit password re-set / unlock facility for NEAT for Corporate manager IDs ,**Dealers, Branch Managers** ids.
- Tracking of request status.
- Receive sms and /or email alert for submission, completion or rejection of request.

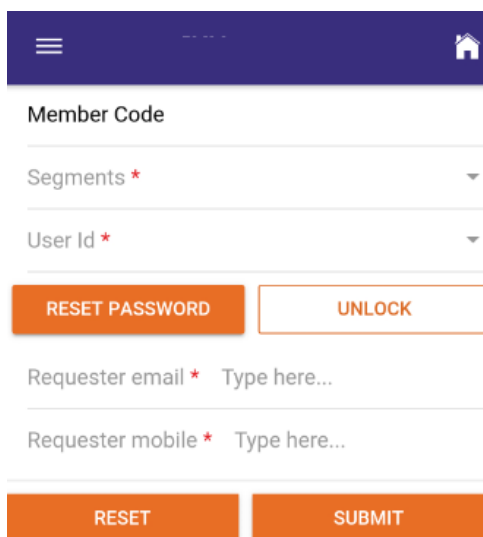
Request received by the Exchange before and up to market close of trading day:

- Such requests shall be considered for processing on the same day, subject to fulfilment of necessary pre-conditions, if any.

Requests received by the Exchange after market close on a trading day:

- Such requests will be processed by next working day before market hours subject to fulfilment of necessary pre-conditions, if any.

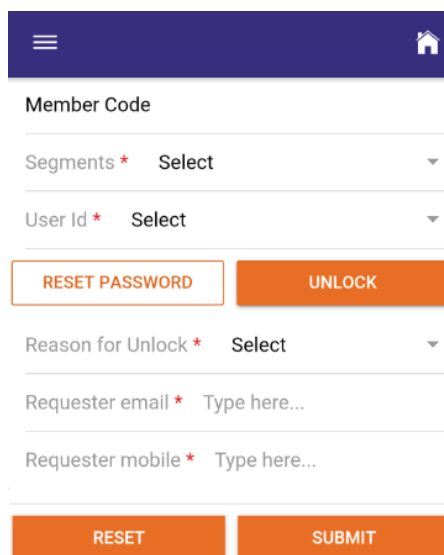
Procedure for submitting the Password reset request:



The screenshot shows a web form for submitting a password reset or unlock request. The form has a dark blue header with a menu icon and a home icon. Below the header, there are input fields for 'Member Code', 'Segments *', and 'User Id *'. There are two orange buttons: 'RESET PASSWORD' and 'UNLOCK'. Below these buttons are input fields for 'Requester email *' and 'Requester mobile *', both with placeholder text 'Type here...'. At the bottom, there are two orange buttons: 'RESET' and 'SUBMIT'.

- Members has to select the segment from the drop down as shown above
- Userid for the selected segment will be populated in the drop-down
- Members have to select the option “Reset Password”
- Requester’s email and mobile number needs to be entered.
- Once the details are filled, member is required to click on ‘Submit’
- Member can click the reset button to reset all details.
- On submission of the request reference number will be generated which can be used for future reference.

Procedure for submitting the Unlock request:



- Members have to select the segment from the drop down as shown above
- User Id for the selected segment will be populated in the drop-down
- Members have to select the option “Unlock”
- Reason for unlocking has to be selected from the drop-down
- Requester’s email and mobile number needs to be entered.
- Once the details are filled, member is required to click on ‘Submit’
- Member can click the reset button to reset all details.
- On submission of the request reference number will be generated which can be used for future reference.

Request Status

- Members can view their submitted request status for Password rest/ Unlock requests through this option.
- If user clicks on Request status, user will get the below page – Dashboard



- The count of pending request will be displayed on the screen.
- If user clicks on “Neat Password” icon, user will get the below page of report with details of their request.

<

PASSWORD REPORT

Request Type

Select

Segment

Select

Status

PENDING

Search

Reset

Unlocking

CM

Neat UsrId

2

Status

PENDING

Request Date

Sep 23, 2020 4:49:02 PM

Status Date

Req Ref No

23092020/CM/UNLOCK/80

Password Reset

CM

- Member have to select the request type as Password reset or Unlock.
- Then segment has to be selected.
- Select the request status for which details have to be fetched. By default only pending request are seen in dropdown.

PASSWORD REPORT

Request Type

Select

Segment

Select

Status

PENDING

Search

Reset

Unlocking

CM

Neat UsrId

2

Status

PENDING

Request Date

Sep 23, 2020 4:49:02 PM

Status Date

Req Ref No

23092020/CM/UNLOCK/80

Password Reset

CM

- Members can access the below menu through the side menu option as well.

Menu

-  Settings
-  Logout
-  Home
-  Pro Request
-  Neat Userid Req - Pwd/Unlock
-  Request Status

END